



**Community &
Voluntary Services**
cheshire east

Updated 20th May 2020

133 VCFS organisations have completed
the survey

VCFS Response to COVID

This survey was designed to identify how the sector was responding to the COVID-19 Pandemic and the impact that it was having on the resources they have.

This presentation will be updated weekly to give an ongoing view of the response and its impact.

If you wish to complete the survey please visit <https://www.surveymonkey.co.uk/r/COVID-19-CE>

Headline Summary Data - The results from the survey show that currently:

74% of organisations are still delivering a service to the community

The largest support group currently is, Everyone however there are a range including people over 70, those with underlying health conditions, mental health issues and people with learning or physical disabilities

74% said that their finances would be affected by COVID-19,

46% expected donations to be significantly down and 36% expected trading income to be significantly down. Positively only 6% felt that funders were withdrawing funding.

Some groups were unsure what the financial impact may be or expect it to be felt in the future.

Other issues were;

- Fundraising events have had to be cancelled
- Projects and grant funding have been delayed
- They expected a loss of membership fees
- Some are starting to see their reserves significantly impacted

40% can be contacted by new volunteers

Those not taking on were:

- were utilising their existing staff or volunteers, or
- didn't have the capacity as staff were furloughed.

44% can be contacted by residents for support

The responses highlighted the change to remote services and that they can only support those they were set up to support and not different groups

When asked how much funding they expected to lose over 12 weeks the responses varied from figures to text explaining their financial position

50 responses included a figure which totaled an expected loss of £4,827,150

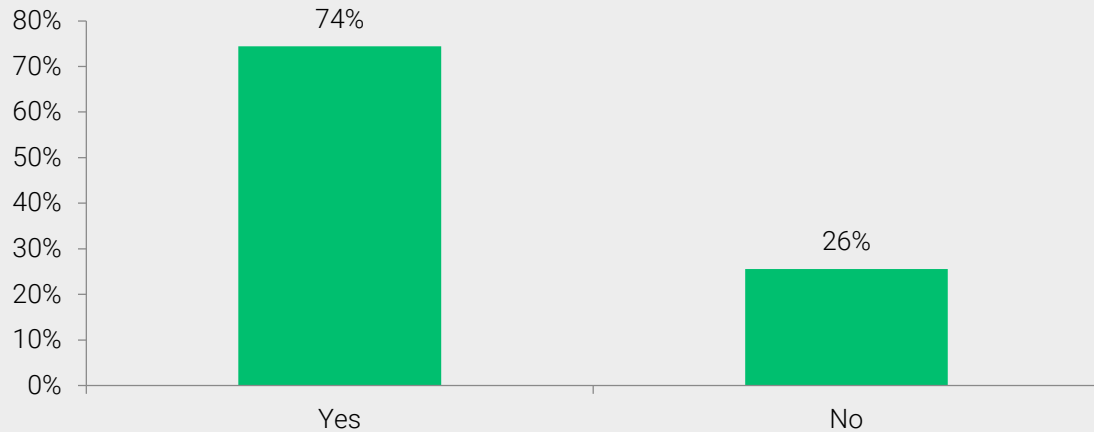
1 organisation was expecting a £3million loss

With this removed the total expected loss was £1,827,150 with the average expected funding loss of £36,543 per organisation.

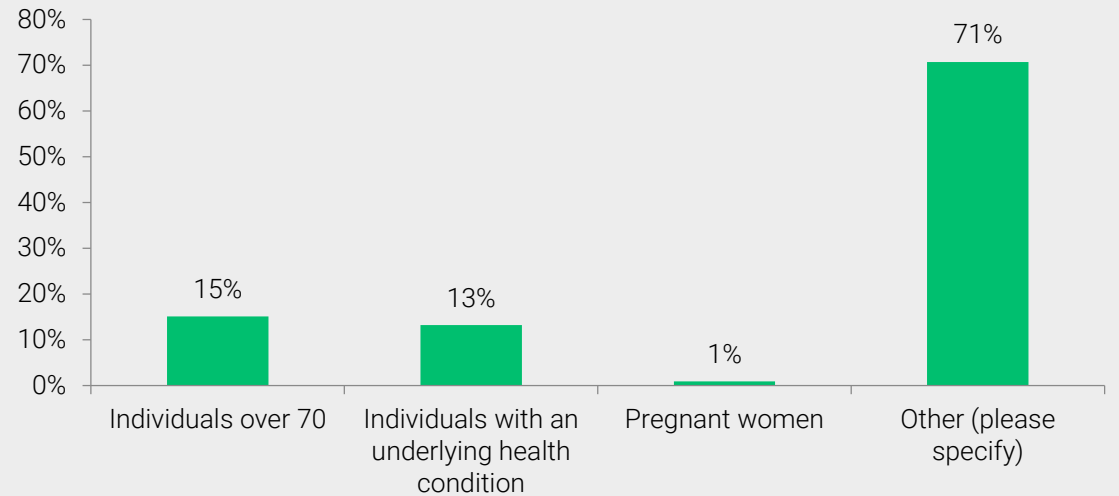
24% stated they may close within the next 12 months with 13% potentially facing closure between 1-6 months

36% where planning to furlough staff with 23% furloughing up to 50% and 16% up to 100% of their staff.

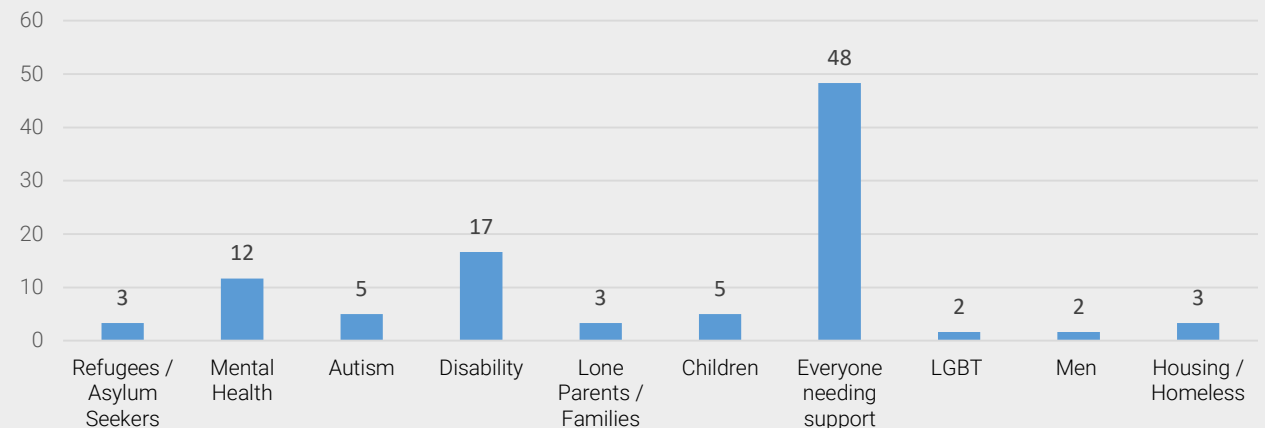
Are you planning to continue to deliver services to members of the Community who are particularly at risk?



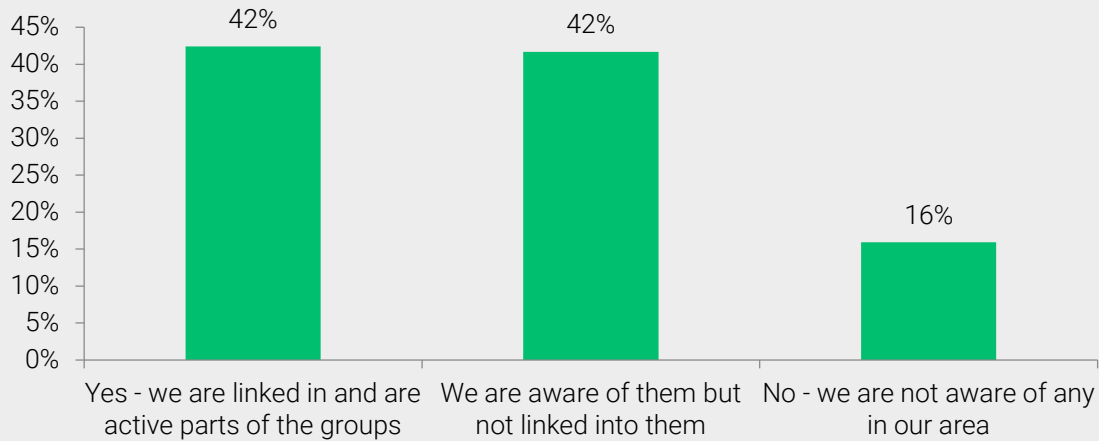
Which high risk group are you supporting?



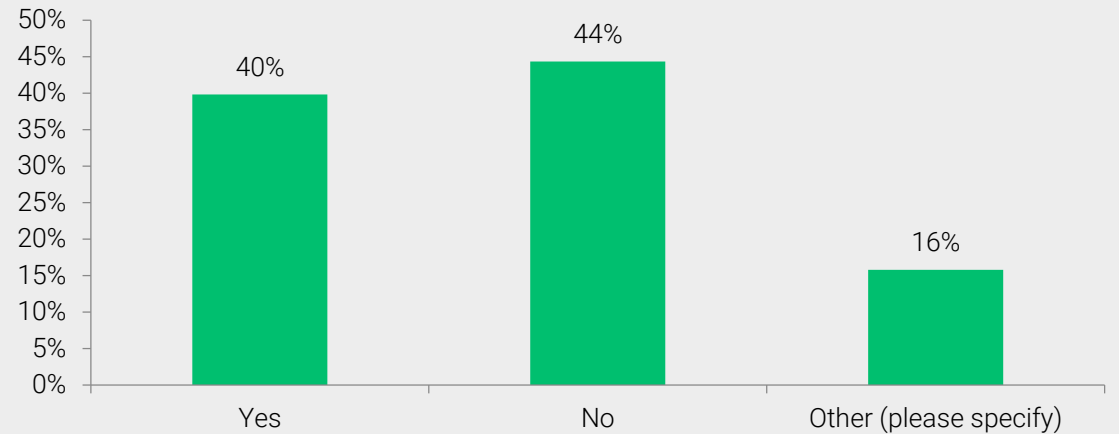
Other groups being supported (%)



Are you aware of/engaged with social media groups offering support to at risk individuals



Can your organisation be contacted by volunteers wanting to support vulnerable individuals?



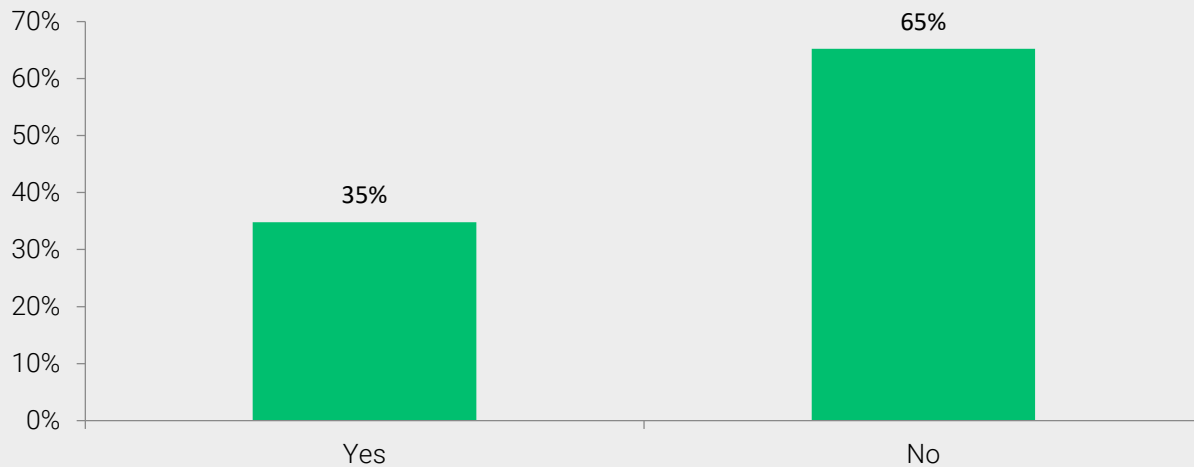
Additional comments highlighted organisations:

- were utilising their existing staff or volunteers, or
- weren't taking on new volunteers due to the length of the procedure or as they didn't have the capacity as staff were furloughed.

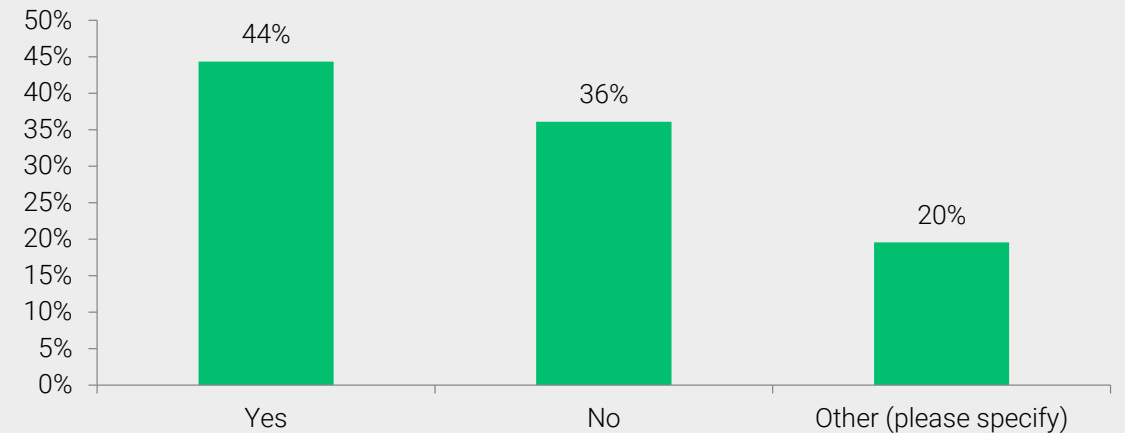
Responses were also signposting through to the people helping people scheme rather than managing them.

Do you have internal volunteers who may be able to offer support to other projects if needed?

If so we would contact you as an organisation not the volunteers individually.



Can your organisation be contacted by Residents wanting support due to COVID-19



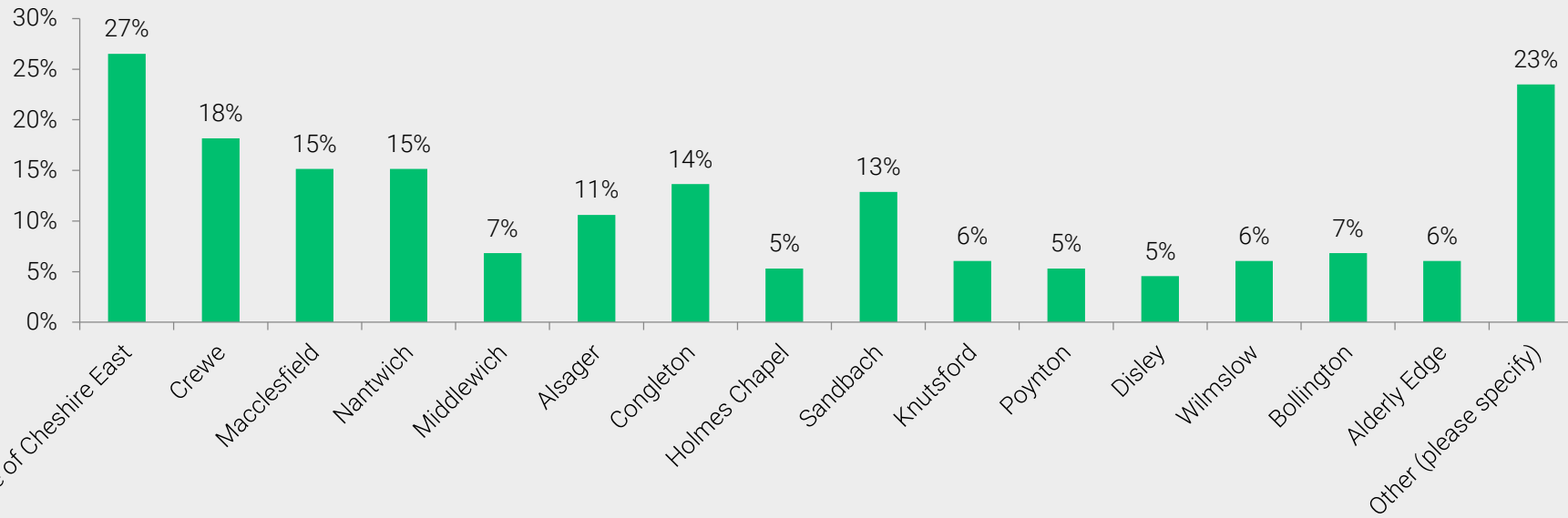
The additional comments highlighted the conditions under which the service was operating including:

- yes they can be contacted but the service was restricted to online, telephone or email
- Services which were for a specific client group could only continue to accept people who had those needs, e.g. a disability.

It would not be expected that charities would start supporting a wider client group as their charitable objectives would not allow this.

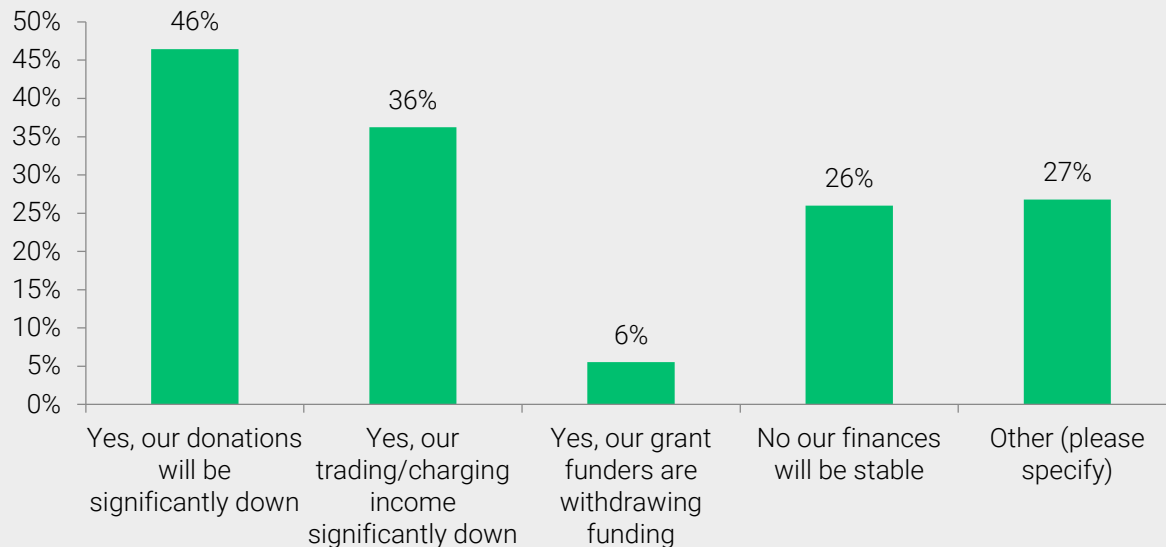
What area/s within Cheshire East do your services cover?

Please tick all that apply, if you cover all Cheshire East please just select that option



Other options included
Outside of Cheshire East.
and specific areas of
Cheshire East

Do you expect COVID to effect the finances of your organisation over the next 6 months? select all that apply



Other comments have highlighted that some groups were unsure what the financial impact may be or expect it to be felt in the future.

Other issues were;

- Fundraising events have had to be cancelled
- Projects and grant funding have been delayed
- They expected a loss of membership fees
- Trading income such as room hire, Coffee Shop or retail shop has stopped
- Sponsorship and donations are down
- They have experienced additional costs to change services or respond to additional demand
- They were concerned about the ability to meet existing funders targets
- Some are starting to see their reserves significantly impacted

How much funding do you expect to lose due to COVID?

For example, have you had to cancel fundraising events, have you lost room hire or membership costs or have you had additional costs that haven't been covered. We would expect normal services would be affected for at least 12 weeks taking us into June.

This was an open ended question and responses varied from figures to text regarding their financial position

50 responses included a figure which totaled an expected loss of £4,827,150

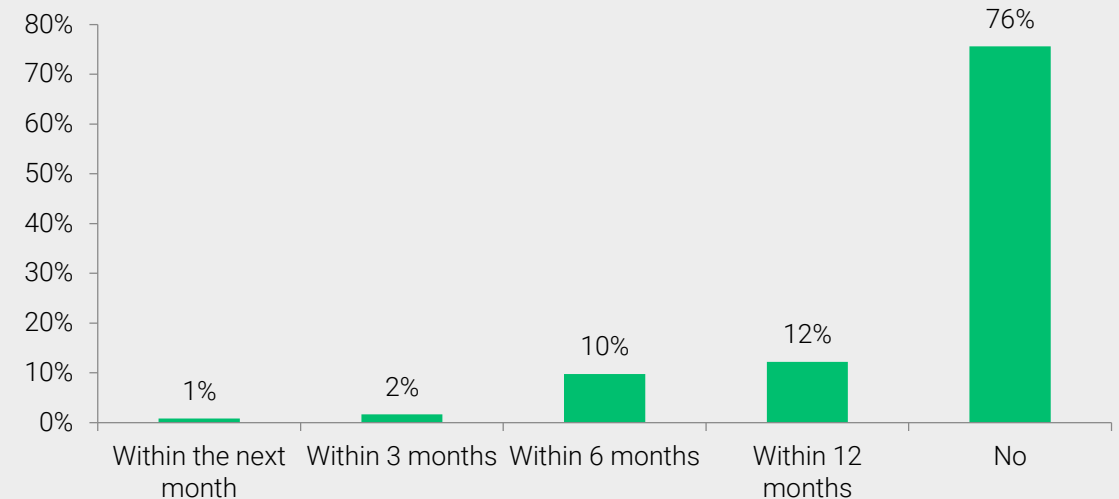
1 organisation was expecting a £3million loss

With this removed the total was £1,827,150 with the average expected funding loss of £36,543 per organisation.

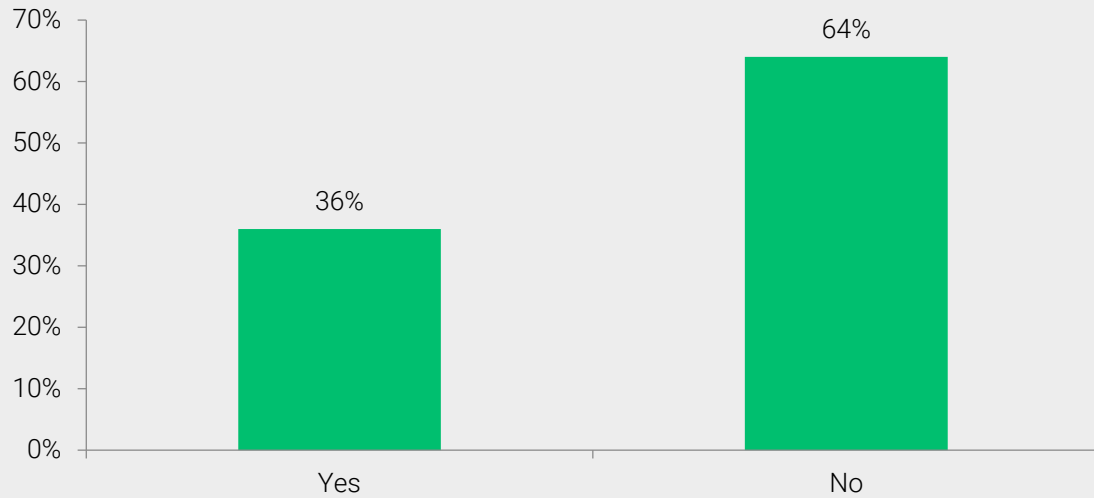
Other comments received

- *20% of funding*
- *25% of funding*
- *All income*
- *Our income may be affected by other partners losses if they reduce training contracts with us etc.*
- *About 75% of our income sources have stopped*

Is there the potential that your organisation could close?



Do you expect to Furlough staff due to COVID?



What proportion of your staff do you expect to furlough?

