

Below is a summary of the most popular questions from the Community Response Webinar

Question	Answer
<p>What checks do we need to do for our community volunteers? (who are getting shopping, prescriptions etc.) Application form, DBS, agreement to rules?</p>	<p>You Do Not need a DBS check for the roles that are listed in the Question, if the role is intended to support anyone that is self-isolating in the community.</p> <p>DBS Checks are only needed if the role is targeted at working with Vulnerable Adults or Children.</p> <p>We do recommend if you are running a scheme linking volunteers to members of the community that you:</p> <ul style="list-style-type: none"> • Ask them to complete a registration form • If possible take up at least 1 reference • Carry out an ID check to ensure they are who they said they are • Make sure you have checks in any process so that someone has oversight if money or medicine is changing hands. <p>See our website for further details https://www.cvsce.org.uk/covid-19-volunteer-management</p>
<p>But we have literally hundreds of volunteers. We don't have the resource to ID every one.</p>	<p>We know it can be challenging – CVS can provide additional capacity support please contact us.</p>
<p>What are the Cheshire East People Helping People Contact details</p>	<p>Contact Number 0300 123 5034</p> <p>https://www.cheshireeast.gov.uk/council_and_democracy/council_information/coronavirus/cheshire-east-people-helping-people.aspx</p>
<p>What are the contact details for similar support in Cheshire West, Warrington and Halton?</p>	<p>Cheshire West Dedicated help line - 0300 123 7031 https://www.cheshirewestandchester.gov.uk/news-and-views/incidents/coronavirus-covid-19/how-to-get-help/dedicated-helpline.aspx</p>

	<p>Cheshire West Voluntary Action – Support for local groups https://chesterva.org.uk/our-response-to-coronavirus-covid-19/</p> <p>Warrington Warrington Borough Council https://www.warrington.gov.uk/coronavirus-community-support-and-volunteering</p> <p>Warrington Voluntary Action https://www.warringtonva.org.uk/</p> <p>Halton https://www3.halton.gov.uk/Pages/volunteercovid.aspx</p> <p>Halton and St Helens Voluntary Action https://www.haltonsthelensvca.org.uk/</p>
<p>Can we publish a directory of names/tel numbers within our Facebook group if people agree their details can be shared?</p>	<p>We would recommend you do not sharing peoples contact details via social media publically even if they agree to it.</p> <p>We would recommend sharing them via direct message to the people that need it.</p> <p>You may have a closed Facebook group with a limited number of people and they may choose to share details with just that group with the understanding it is for those people only.</p> <p>If you choose to do this please make sure people are aware that you cannot control what happens with their information and you will not be able to fully remove the information if they ask. If you share something on social media it can be shared by others who may not have the initial authority to do so.</p> <p>We recognise that there are WhatsApp and other groups where neighbors are sharing details. This is their choice and these groups are often just limited to people who know each other and are not a public forum.</p>
<p>How can we support Shielded people?</p>	<p>Anyone who has received a letter as a shielded person and has requested support through that route will be supported by the statutory services. There are processes being put in place to support these people.</p> <p>We recommend you keep supporting the requests that come into you and just be aware that there is this support available. If the statutory services require further support they will be in contact.</p>