# **Coronavirus Telephone Befriending volunteer role description for** *(insert name of organisation)*

**Overall Purpose**

To help tackle loneliness and social isolation while people are having to physically self isolate. This is a role that you can do in your own home, and we are looking for volunteers who will contact isolated people on a regular basis, and have a good old fashioned chat!

**Key Tasks**

Phone or video calls with individuals on a regular basis

Maintaining boundaries

Keeping data securely

Acting in line with organisational policies and procedures

**Skills and Experience Required**

We are looking for confident communicators who are good at listening. If you are a volunteer for another organisation and / or have a DBS check that has been carried out within the last 6 months - please also let us know this, as it may speed up the process.

**Training and support**

This role requires a ………. DBS check

Training on …. will be provided